

From: Rhonda Warwick on behalf of EMAIL3056
Sent: Monday, August 15, 2022 1:59 PM
To: djwick@bellsouth.net <djwick@bellsouth.net>
Subject: Knollwood Lakes July Meeting Minutes

**KNOLLWOOD LAKES HOA MEETING JULY MINUTES
MONDAY JULY 18, 2022**

President's Report:

- June Minutes were approved.
- Joe made us aware of the details of the accident at the Scenic Highway entrance. The damage is over \$4,600. The driver finally got back to Joe and wants to pay out of pocket. Joe gave him Laura's information to get that taken care of. Laura said she hadn't heard from him so she contacted Safe Auto, who he said was his insurance carrier, but they said they had no record of a policy for him. Also, there was no policy number on the police report. He did, however, reach out to Laura during our meeting, but she let it go to voicemail. She tried to call him back as we left the building but got his voicemail.
- Joe also made us aware of a homeowner having concerns about the entrances including the shrubs, having crape myrtles trimmed and updated signage. Laura let us know we don't have the money in the budget for this year for the new signage, but will look into adding it for next year.
- Joe also advised us about the dead tree near the Webb Gin entrance. Rick said he will take a look at it, and Joe is going to meet with a tree guy on Thursday.
- Joe advised that lightning had hit the alarm at the clubhouse. He was able to get in touch with the company that installed it years ago and they told him how to turn it off. It's a small company, so we are going to look at going with a larger company.
- We are still waiting on more windshield decals for the gate arm at the clubhouse. Lilly is going to do another wristband distribution, so we could pass out the decals at the same time.
- Apparently, the card readers aren't working for the tennis courts. Also, the Webb Gin cameras are offline. The new company we are using needs to get control of those before we can terminate our relationship with Control by Net.

Manager's Report:

- Laura let us know that the person that does the neighborhood drives for us is doing a better job catching violations. Letters are going out and homeowners are being receptive and correcting violations.
- Laura advised that because of inflation and high prices to be prepared for homeowners being delinquent with dues. She advised we not spend any money we don't have to until things with the economy improve.
- The homeowner that installed vinyl siding is working with the ARC to resolve the issue.
- The homeowner on Hidden Spirit got Gwinnett Country approval as well as ARC for their addition project.

Treasurer's Report:

- Everything is good with accounts.
- It was decided the Balance Sheet and Income Statement should be added to the new website. We will also add monthly meeting minutes to the website as well.
- The website design is going well.

General Discussion:

- Apparently, the gate arm can be pushed up by hand.
- We discussed lowering the gate earlier once the pool closes and it starts getting dark earlier.